

Minutes Patient Reference Group Meeting

Wednesday 27th February 2013 at 14:00

Present:

David Moore
Lucy cannon
Toby Steedman
Michael Cochrane
Judith Chaloner
Monica Wilford
David Rail
David Ros
Emma Ford

Apologies:

Souad Hafid

Welcomes and introductions to new members of the group.

1. David Moore spoke about the purpose of the group and gave a brief outline as to what the group has covered in previous meetings for the benefit of the new members.
2. David Moore discussed the patient survey, the survey ran for 2 weeks- patients could either fill out a survey on the Barnes Surgery website or complete a paper survey at the surgery if they wished. The surgery received 53 responses, hugely positive, the results will displayed on the internet in the near future.
3. David Moore asked us if we thought it would be at all useful if some self-help groups available within sw13 were displayed in the reception area of the surgery, we as group agreed this would be useful.
4. The group agreed we would look into which self-help groups are available in the area and try to find out which groups would be the most useful within the area and bring our information to the next meeting.
5. David asked if any of the group had any particular 'strengths' that would help towards this project, we each have certain strengths which may be useful and all being of varied ages, from different walks of life etc...is most useful.
6. David Moore asked whether the question "Which services would help you?" would be useful to be added to the next patient survey, the group agreed it would.

A.O.B.----

Next meeting is scheduled for 17-4-2013, 14.00.